



FORT COLLINS • LOVELAND  
WATER DISTRICT

# Protecting your home from lead in your drinking water

What can you expect when filling out the online survey?



*Note: If your home was built in or after 1988 you do NOT need to fill out the questionnaire.*

**Please have the following information prepared to fill out the survey at: <https://fclwd.com/service-questionnaire/>**

- First and last name
- Phone number
- Email address
- Property Address
- The year your home was built
- Do you rent or own your home?
- Do any kids under the age of six or pregnant women live in the household? Please specify.
- You will be asked to help identify the materials in your pipes by selecting one of the following options:
  - Your pipes are made of plastic
  - Your pipes are probably made of copper
  - Your pipes are probably made of galvanized steel
  - You might have lead pipes
  - You have lead pipes
  - It is not clear what kind of pipes you have
- You'll be asked to upload 3 photos of where the water service line enters the house. Make sure your photos are clear and not pixelated or blurry, if the space where you are taking the photos is dark, please use your camera's flash. Please visit this link to better understand the photos needed and how to find them in your household: <https://apps.npr.org/find-lead-pipes-in-your-home/en/#intro>.
  - Check the pipe material where it enters through the floor or wall before the shutoff valve (see photo to the right for reference). If the material is identified as galvanized steel, please provide a photo with a magnet attached to the test area. If the pipe is coated in paint, please provide an up-close photo of the test area with a 1-inch portion of paint removed.
- Where does the service line enter your house? Select one of the following:
  - Basement
  - Garage
  - Utility Room (no basement)
  - Other
- If you have any records of work on this service line, especially if the service line has ever been replaced, please indicate the work performed and the approximate date of service.



To contact us via email, please send the above information to [waterquality@fclwd.com](mailto:waterquality@fclwd.com) or call us for details at (970) 226-3104 ext 124. Once you fill out the questionnaire, our team will follow up to inform you of the next steps.

**Please note that having a lead service line does not necessarily mean you have lead in your water.**