



Website Accessibility Policy

This accessibility policy was approved by the Fort Collins – Loveland Water District (“District”) Board of Directors on April 16, 2024.

The District is fully committed to providing accessible facilities, elements, and channels of communication to all members of the public. As part of this commitment, the District has a policy of providing an accessible website compatible with the Web Content Accessibility Guidelines (WCAG 2.1) and commercial screen reading software. All features of the website are coded to allow individuals with vision and other impairments to understand and use the website to the same degree as someone without disabilities. We welcome feedback and can often resolve issues in a timely manner if they arise.

If you need any special assistance or accommodations, please contact our accessibility officer or call us at 970-226-3104.

Ongoing Compliance Information

Compliance Officer

The District has designated Amanda Proctor as its compliance officer for website disability-related accommodations. The compliance officer has received training in website accessibility and updates the site in accordance with those best practices. Contact our accessibility officer to report an issue.

Compliance Procedures and Reports

In addition to annual testing with users with a wide range of disabilities and coding our website to WCAG standards, the District regularly scans its website to ensure ongoing compliance and makes timely changes to any inaccessible items, if any are found. In our ongoing commitment to transparency, we will make the last three months' reports available to the public via our website.

Linked Documents and Third Parties

Please note that this site may link out to third-party websites, such as state or federal agencies, that do not have accessible content. This site may also include documents provided by third parties included in our agenda packets, for example. While we cannot control the accessibility of content provided by third parties, we are happy to assist any member of the public with reading and accessing content on our site.

See an opportunity for us to improve? Please contact our accessibility officer or call us at 970-226-3104.

Fort Collins-Loveland Water District



Report an Accessibility Issue

We are committed to your ability to access all content. Per the District's internal processes, issues or requests for accommodation reported to the compliance officer will be responded to by the compliance officer or designee within 2 business days.