

# Fort Collins-Loveland Water District



Dear Valued Customer,

In March of 2023, the Colorado Department of Public Health and Environment (CDPHE) conducted a routine sanitary survey of the Fort Collins-Loveland Water District (FCLWD). This is an inspection the state performs every three years to ensure that guidelines and regulations for safe drinking water and public health are being adhered to. Upon completing this survey of the FCLWD system, a tier 2 violation was issued.

Tier 2 is the result of three commercial backflow devices that were out of testing certification compliance. This is due to private commercial customers that have neglected to test and report a passing result for their backflow protection device. In simplest terms, the customer did not get their paperwork submitted for 2021 and is now beyond the allowable correction time.

This does not, in any way, call for you to use an alternative source. Part of the CDPHE communication process in these instances is to provide a standard notice with additional information and advisement which is provided below. At no time during the past three years are we aware of any impacts to water quality or public health from this issue. In accordance with the CDPHE, we are issuing this notice to inform you of this violation. The issue has already been resolved as of the date of this notice and we are now in compliance.

This has in no way compromised the quality of the water we continue to supply. We at FCLWD strive to provide the best customer service possible and fulfill our mission to provide high-quality, secure, reliable and affordable water. If you have any further questions or concerns, please reach out and we will be happy to answer your questions.

For more information, please visit our website: <http://bit.ly/40JZ7xS>



Thank you,

Fort Collins-Loveland Water District

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