



FORT COLLINS • LOVELAND
WATER DISTRICT

How to Create Your New FCLWD Online Utility Account

Follow these simple steps to set up your account in our new billing system:

1. Navigate to fclwd.com/pay-bill to access the new FCLWD Online Utility Access

- Click Sign In / Register to create a new account in the upper right corner.

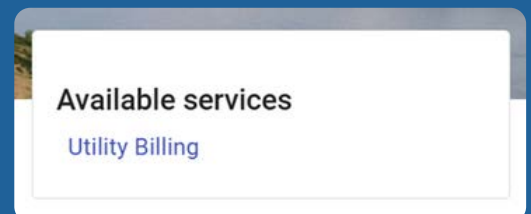


2. Click "Create an account"

- Enter the required information when prompted.
- Click Sign Up.

3. Enter the code received to your email

4. Click "Utility Billing" under Available Services



6. Enter the account and customer number exactly as they appear on your bill

5. Click "Add Account" to add your Utility Account

Accounts

You do not have any Utility Billing accounts associated with your login.
Add an account to access account details, pay your bills, and manage accounts.

We remain committed to transparency, reliability and helping all our customers understand their bills.

Questions? Visit fclwd.com/billing-changes or call our customer service team at (970) 226-3104