

How to Create Your New FCLWD Online Utility Account

Follow these simple steps to set up your account in our new billing system:

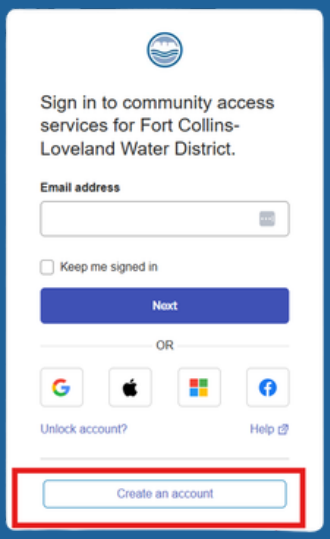
1. Navigate to fclwd.com/pay-bill to access the the new FCLWD Online Utility Access

- Click Sign In / Register to create a new account in the upper right corner.

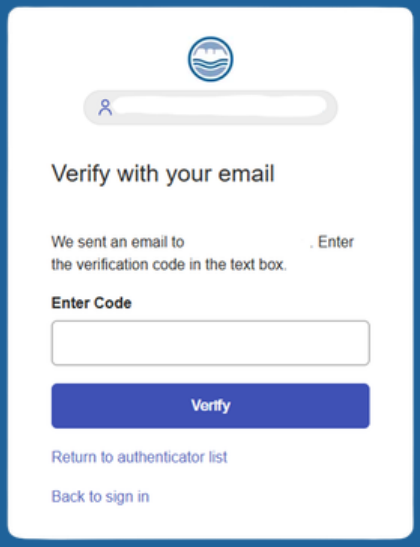


2. Click "Create an account"

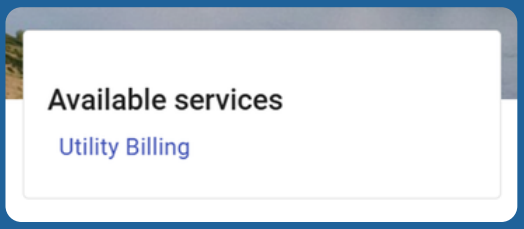
- Enter the required information when prompted.
- Click Sign Up.



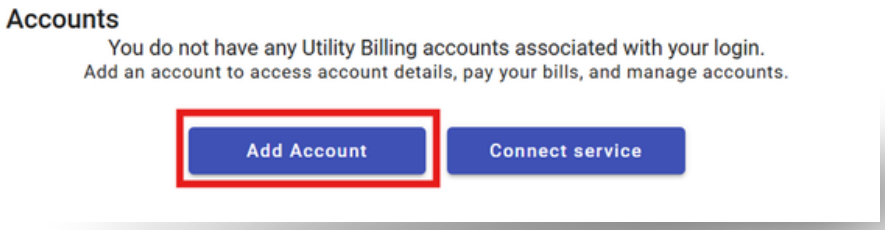
3. Enter the code received to your email



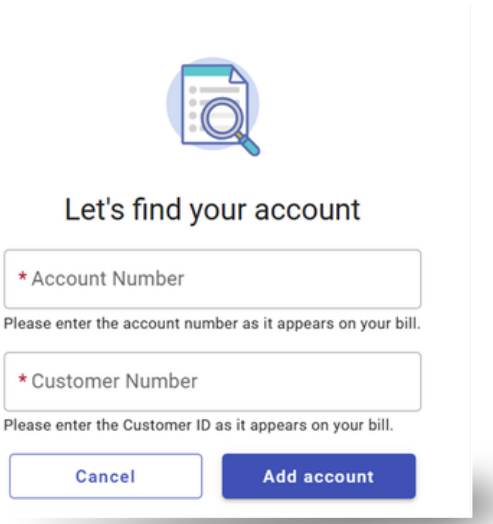
4. Click "Utility Billing" under Available Services



5. Click "Add Account" to add your Utility Account



6. Enter the account and customer number exactly as they appear on your bill



We remain committed to transparency, reliability and helping all our customers understand their bills.
Questions? Visit fclwd.com/pay-bill or call our customer service team at (970) 226-3104